

# MTM 8.3.1 Q&A Webinar

# Release Timing and Highlights

**MTM 8.3.1 was released on April 11<sup>th</sup>!**\*

- **MTM integration with Blue Connector**
- **DEI Standard Questions and DEI SmartSheet\***
- **Minor Usability Enhancements**

**\*The DEI Standard Questions and DEI SmartSheet were released April 22<sup>nd</sup>**

# Integrations

- Blue Connector
- MTM Connect OUT Enhancements
- IMS Global: LTI 1.3 Certification

# Blue Connector & MTM

Providing another option for distributing student surveys by making surveys and tests available directly in the LMS.

**MTM can now use Blue Connector to make tasks (e.g. student surveys) available in the LMS**



# Blue Connector\* Integration with MTM

- **Provides another integration option for making student surveys and tests available directly in your LMS**
- **Blue Connector is currently supported for Cornerstone (*in Beta*)**
  - Note: Blackboard, Moodle, Canvas, and Brightspace are also currently supported
  - If you would like Blue Connector for your LMS, please contact your Account Manager or CSM

**\*Note: Blue Connector requires an additional purchase and implementation and has different levels of support depending on the LMS.**

# Where is LMS Integration Supported in MTM?

## Supported

- **Modules**
  - **Classes**
  - **Conferences**
- **Form Types**
  - **Post Event**
  - **Follow Up**
  - **Test**
  - **Pre-Test**
  - **Post-Test**

## Not Currently Supported

- **Modules**
  - **Standalone Tests**
  - **360s**
  - **Questionnaires**
- **Form Types**
  - **Manager**
  - **Management**
  - **Instructor**

# Who is a good fit for Blue Connector Integration

- If your learners don't have email addresses
- If you offer a lot of Virtual Instructor-Led Training
- If you currently have an LMS integration with MTM (Import Integration)

# Who is a not good fit for Blue Connector Integration

- You have a non-supported LMS
- Your learners generally self-enroll after virtual training
- You do not have an integration with your LMS (Import Integration)

# Example: Using Emails & LMS Integration in tandem

Emails can act as a back-up for students who didn't notice or complete the survey in the LMS

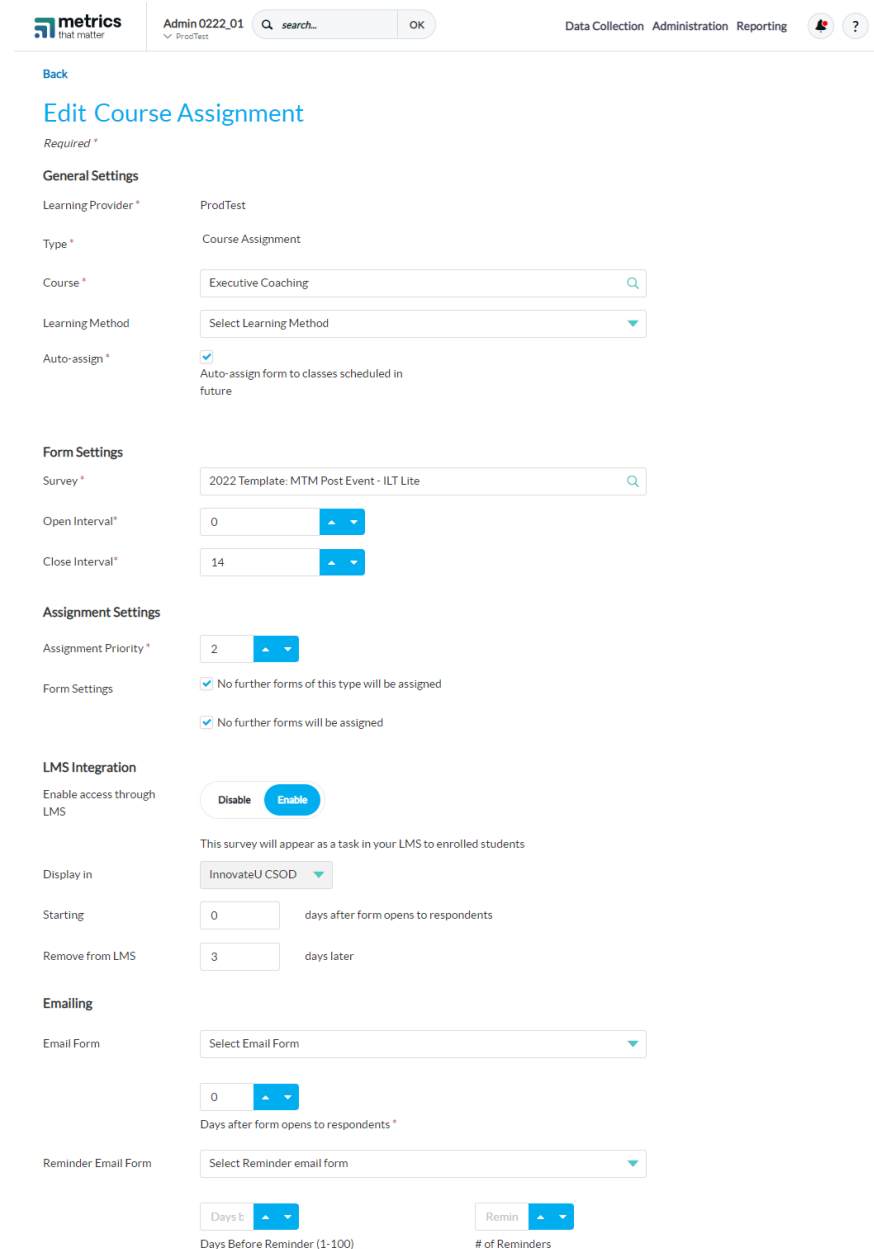
- **Class End Day = Feb 21, 2022**
- **Display Starting: 0 day after survey opens**
- **Remove After: 2 days after task starts**
- **Email Send Date: 3 days after survey opens at 8am**
- **Reminder Send Date: 4 days after email send date at 8am**

Feb 21	Feb 22	Feb 23	Feb 24	Feb 25	Feb 26	Feb 27
Survey Opens @ 12am	Task Removed in LMS @ 11:59 pm		Email sent to remaining enrollments @ 8am			
Task Pushed to LMS @ 12am						
Feb 28	Mar 1	Mar 2	Mar 3	Mar 4	Mar 5	Mar 6
Reminder emails sent to remaining enrollments @ 8am				Survey Closes @ 11:59 pm		



# Sample Configuration: Survey Defaults

- Optional setting
- Only available for Supported Form Types
- Admin picks
  - Which LMS
  - When the task should become available
  - How many days later should task be removed
- Remove date must be before Close Interval
- Can be used in conjuncture with email



**metrics** Admin 0222\_01 ProdTest search... OK

Data Collection Administration Reporting ?

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## Edit Course Assignment

Required \*

**General Settings**

Learning Provider \* ProdTest

Type \* Course Assignment

Course \* Executive Coaching

Learning Method Select Learning Method

Auto-assign \*  Auto-assign form to classes scheduled in future

**Form Settings**

Survey \* 2022 Template: MTM Post Event - ILT Lite

Open Interval\* 0

Close Interval\* 14

**Assignment Settings**

Assignment Priority\* 2

Form Settings  No further forms of this type will be assigned

No further forms will be assigned

**LMS Integration**

Enable access through LMS

This survey will appear as a task in your LMS to enrolled students

Display in InnovateU CSOD

Starting 0 days after form opens to respondents

Remove from LMS 3 days later

**Emailing**

Email Form Select Email Form

0 Days after form opens to respondents \*

Reminder Email Form Select Reminder email form

Days b. Remin

Days Before Reminder (1-100) # of Reminders

## Other Key Notes

- **Responses submitted using Blue Connector links will count towards Response Rate**
- **Follow Ups will automatically be available in LMS based on Organization settings**
- **Learners who opt-out of follow-ups will not have one displayed in the LMS either**
- **If a class is deactivated after tasks are sent to LMS, tasks will be automatically removed from LMS**
- **If a student is unenrolled after their task is sent to LMS, their task will automatically be removed from LMS**

# MTM Connect OUT: Include ReportingDate

- **Clients with the MTM Connect OUT API can now pull ReportingDate in Answer Endpoint**
- **Allows for easier recreation of MTM Reports and Dashboards in Tableau/PowerBI**
- **General Reporting Date rules:**
  - **Post Event, Test, Instructor forms: Reporting Date = Class End Date**
  - **Post Event, Test, Instructor forms (SPWB): Reporting Date = Submission Date**
  - **Follow Up, Manager, Management forms: Reporting Date = Submission Date**
  - **Standalone Test: Reporting Date = Publish Date**

# IMS Global: LTI 1.3 Certification

- **IMS Global Certification guarantees that MTM meets expected standards for LMS integrations**

# DEI Standard Questions

- Updates to existing Post Event Smartsheets to include standard DEI questions
- New standard Post Event form for DEI courses

# DEI Questions Incorporated into SmartSheets

- **DEI effectiveness measurement best practices incorporated into MTM SmartSheets based on industry standards and client feedback**
- **Existing standard Post Events have been updated with new questions to help measure DEI initiatives**
- **New standard Post Event form specifically designed to measure the effectiveness of DEI programs has been added to all accounts**
- **Current survey defaults will need to be updated by an MTM Admin to add the new DEI questions or use the new DEI SmartSheet**

# Post Event SmartSheets Updated with DEI Questions

- **New questions:**
  - “What additional support do you need to apply what you learned? Select all that apply.” (Support Tools)
  - “This training program supports my career growth.” (Courseware)
  - “The technology enabled an effective learning experience.” (Technology)
- **New Business Results (QID 4327)**
  - Build an inclusive culture
  - Create a more diverse organization
- **Remove “The technology worked appropriately.” (QID 518225)**
  - Replaced by “The technology enabled an effective learning experience.”
- **Reposition comment questions at the end of the survey**
  - “What was most valuable to you about this learning experience?” (QID 518241)
  - “How can we make this learning experience more valuable?” (QID 518242)

# New DEI Post Event Smartsheet

- **Combination of existing and new standard questions (new questions will have benchmark data over time)**
- **New questions include:**
  - **“The instructor fostered open, transparent, and authentic exchange of ideas, viewpoints, and opinions.” (Instructor)**
  - **“The training materials minimized bias and stereotypes about specific groups, personal identities, behaviors, or preferences.” (Courseware)**
  - **“Examples used in the training appropriately and respectfully reflected different cultures and life experiences.” (Courseware)**
  - **“The technology enabled an effective learning experience.” (Technology)**
  - **“What additional support do you need to apply what you learned? Select all that apply.” (Support Tools)**



# What actions do I need to take?

- **If you want to include the new DEI questions on your surveys, your MTM Administrator should:**
  - Make those updates to the post-event survey(s) in the Survey Tool in MTM
  - Re-publish those surveys with the updates
  - Future classes' surveys will reflect the updates
- **If you want to use the new DEI Post Event SmartSheet for any DEI-specific training programs, your MTM Administrator should:**
  - Create a new Survey, using the DEI Post Event SmartSheet template, in the Survey Tool
  - Publish this survey
  - Recommended: set up survey defaults to auto-assign this survey to your DEI-specific courses\*

**\*If a survey default is not created, then the DEI SmartSheet will need to be manually assigned to the desired DEI-specific classes**

# Minor Usability Enhancements

- Increased max height/width for logos on Student Site
- Ability to delete Respondent Forms

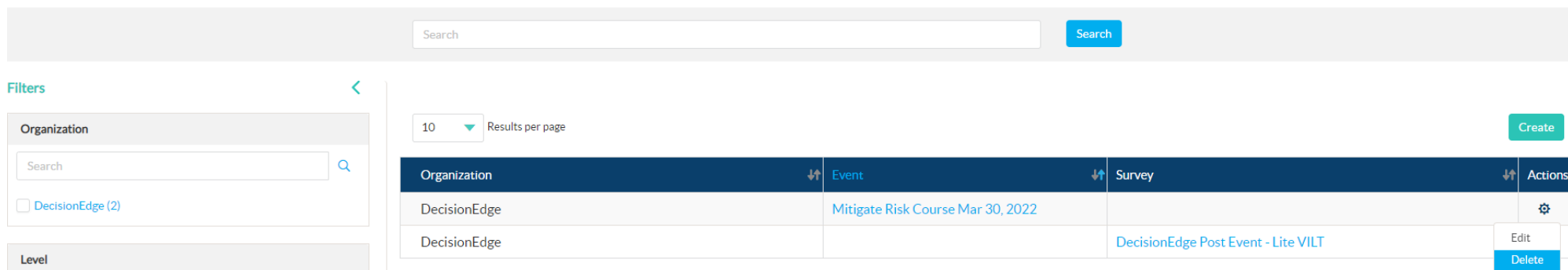
## Increased Max Height/Width for Logos on Student Site

- **Logos max heights/width on Student Site has been increased**
- **Primarily impacts vertically-oriented logos (i.e., logos that are taller than they are wider)**
- **Max height changed from 30px to 105px**
- **Max width changed from 105px to 110px**

# Ability to Delete Respondent Forms

- Super Admins can now delete Respondent Forms
- Allows for easier clean-up and management of Respondent Forms
- If all forms are deleted, MTM's standard Respondent Form will be used
- Note that deleting a Respondent Form is permanent

## Manage Respondent Forms



The screenshot shows the 'Manage Respondent Forms' interface. At the top, there is a search bar with the text 'Search' and a blue 'Search' button. Below the search bar, there are filters on the left side, including 'Organization' with a search box and a 'DecisionEdge (2)' checkbox, and 'Level'. In the center, there is a 'Results per page' dropdown set to '10'. On the right, there is a 'Create' button. The main area contains a table with columns for 'Organization', 'Event', 'Survey', and 'Actions'. The table has two rows of data. The first row shows 'DecisionEdge' for Organization, 'Mitigate Risk Course Mar 30, 2022' for Event, and an empty 'Survey' column. The second row shows 'DecisionEdge' for Organization, an empty 'Event' column, and 'DecisionEdge Post Event - Lite VILT' for Survey. The 'Actions' column for the second row has 'Edit' and 'Delete' buttons.

Organization	Event	Survey	Actions
DecisionEdge	Mitigate Risk Course Mar 30, 2022		
DecisionEdge		DecisionEdge Post Event - Lite VILT	Edit Delete

# Bug Fixes

# Bug Fixes

- **Class Name and Business Results in standard Post Events will be translated into the selected language**
- **All text on the student site will translate for all supported languages**
- **Quick Question Reports automated to Instructors will be suppressed if no data is collected for selected filter criteria (e.g., filtered to Instructor Question Category)**
- **Key Metrics Report exports correctly to Excel for Scrap or Performance Improvement metrics**
- **Multichoice question horizontal layout displays properly on Tests**
- **Drop-down questions in Test will correctly appear as “not answered” on the Test Review page when viewed but not answered**
- **MTM Users with multiple user accounts, at organizations with SSO enabled, will be able to log into MTM using their SSO credentials**

# Questions?

# THANK YOU



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